



bpha is a Housing Association located in the Oxford to Cambridge arc, which is committed to providing its customers with high quality, value for money services whilst continuing to develop energy efficient, sustainable and affordable housing. Bpha are a leading provider of affordable homes including general needs rent, retirement living, and homes for shared ownership. Bpha own or manage over 19,500 homes and employ 500 staff.

bpha work together with communities – to improve opportunities, independence and quality of life for their residents, and to benefit the wider community. bpha bring people together, and run and support a wide range of community activities. All the money bpha make is used to invest in existing homes, to enable them to build new homes, and to deliver new and improved services.

bpha's compliance management required an easy-to-use solution, readily accessible insightful information across all compliance areas, administrative economies, and comprehensive risk management control.

Asprey's compliance suite, particularly the servicing and inspection function, certainly delivered on this. It's a really powerful but simple to use and well-structured solution, which, at the touch of a button provides us with a simple live management view of our compliance status with the ability to drill into lower levels of information as needed. We can now view and report quickly, simply and consistently from a single source.

As our sole system for managing all our servicing and inspection processes, it has not only improved reporting and clarity, but has reduced our admin burden and provided exceptional control features with its in-built automation, allowing us to achieve 99% automation on our gas servicing.

I would highly recommend this solution to anyone looking to improve visibility and process control whilst reducing administration and reporting efforts.

**Paul Cook. Director of Property Services
and Compliance**

